

This is IMPORTANT STUFF, fella!

THE POLICIES YOU WANT TO READ

First & most important... THANK YOU for your order. Always cool when you choose SoccerPro.

OK, here's the deal. If you have any problems with your order--like defective items, missing items, something doesn't fit... or whatever, then...



If you don't have any issues with your package & all is well... Skip to the Returns & Exchanges section on back. (preferably while _____ the enclosed candy).
verb ending with -ing

FOLLOW THESE INSTRUCTIONS...

- Carefully remove the lollipop from this envelope, open it, _____ at your own pace!
verb
- _____! Our _____ "secret plan" to sedate you with sugar is accomplished, let's diagnose the problem:
exclamation adjective

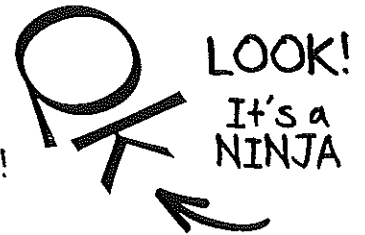
FOR MISSING ITEMS: Call or email us ASAP!

We'll put a _____ customer service rep on your case pronto!!
adjective

You should know we have _____ - like detective skills and we work well under pressure.
stealth warrior

Phone: (877) 762-7776

Email: csr@soccerpro.com



FOR DEFECTIVE ITEMS:

Credit to your account is based on the amount of time the item was used before the defect occurred:

0-59 days:	100% credit
60-89 days:	50% credit
90-119 days:	40% credit
120-149 days:	30% credit
150-180 days:	20% credit
Over 180 days:	No credit is provided



PLEASE, PLEASE DO NOT send your item back to the manufacturer. That's our job. Plus, a couple of us are really good at _____, too.
verb ending with -ing

Call or e-mail us if you have a defective item. It's much easier than shipping it back before we get the scoop from you.

Defective items returned receive a credit for future purchases. Natural wear and tear are not considered defects.

WHAT THE... IS MY PAGE BROKEN?

You'll see a lot of _____ on this page
blank lines
and on the back. They aren't necessarily there because we're _____. It's a fun game
adjective
to play with a friend or _____
favorite actor
if he or she is willing. A lot of times me and my _____ play this game
zoo animal
at home or at _____ if the
weather is nice. fun location

